

**INSTITUTE OF MANAGEMENT STUDIES (IMS)**  
**NOIDA**

**STUDENT'S SATISFACTION SURVEY**

**YEAR-2020-21**

## **STUDENT'S SATISFACTION SURVEY (2019-20)**

Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). For the NAAC AQAR (2020-21), Students Satisfaction Survey (SSS) was conducted among the students of the college. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The result of this survey is based on the response of 340 students. The summary is displayed on the college website under NAAC webpage.

The Student Satisfaction Survey by NAAC mainly focuses on Teaching Learning Evaluation. It collects in-depth data of a student's satisfaction with the teaching learning environment of the college. The students responses are collected and analyzed based on 21 questions designed by NAAC. Each question in the NAAC SSS format is aimed at collecting factual opinion of students on curriculum, preparedness of the teachers, completion of syllabus, attitude of teachers, transparency fairness in internal evaluations, reaction of the students regarding pedagogy, placement possibilities, curricular and extra-curricular activities, overall impression and suggestions about the college.

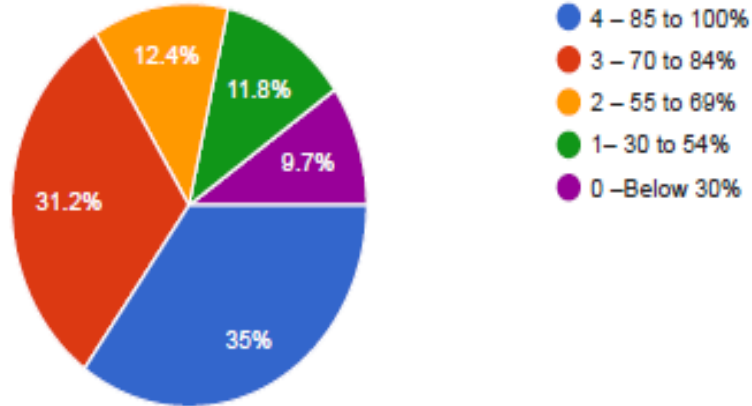
After going through the question set one understands that the feedback collected from students is definitely useful for the streamlining the services offered to students. It seems that the survey was created by experts and leaders in the education to assist the educational institutions to define the success of the most important aspect of education- teaching and learning.

### **Feedback Analysis:**

The responses collected from students and were fed to an excel sheet, which is designed for the analysis by the team. All the responses were analyzed by a team of teachers as well as from IQAC department. The question-wise outcome of the results is shown below:

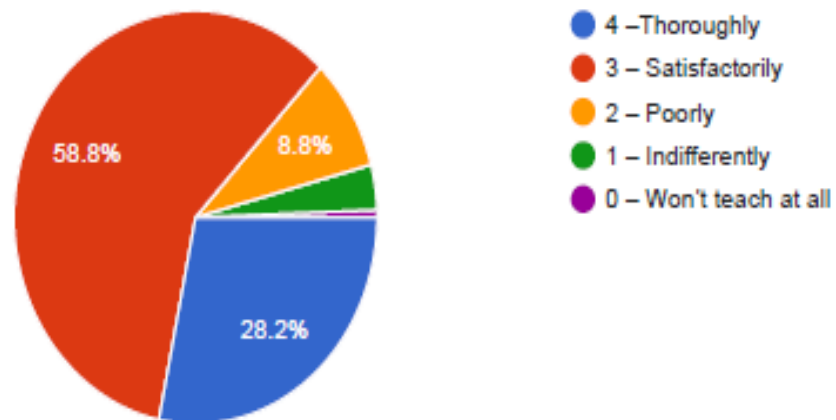
### 1. How much of the syllabus was covered in the class?

340 responses



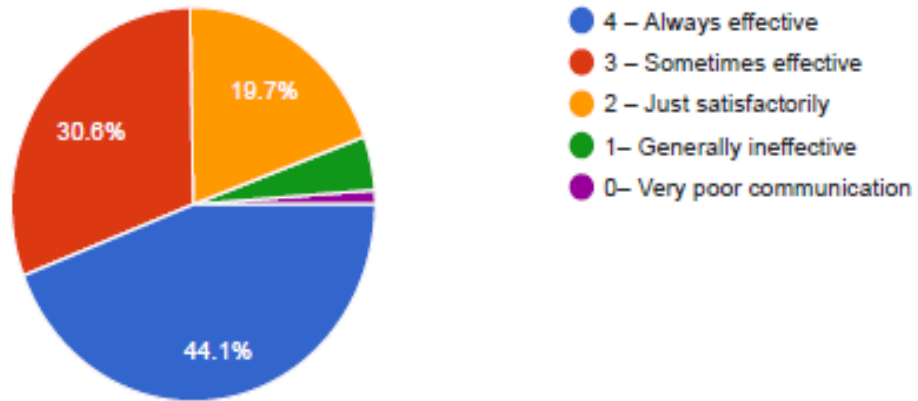
### 2. How well did the teachers prepare for the classes?

340 responses



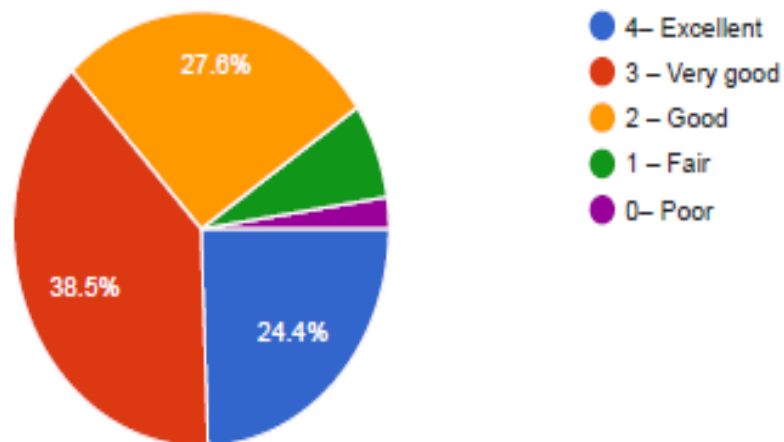
### 3. How well were the teachers able to communicate?

340 responses



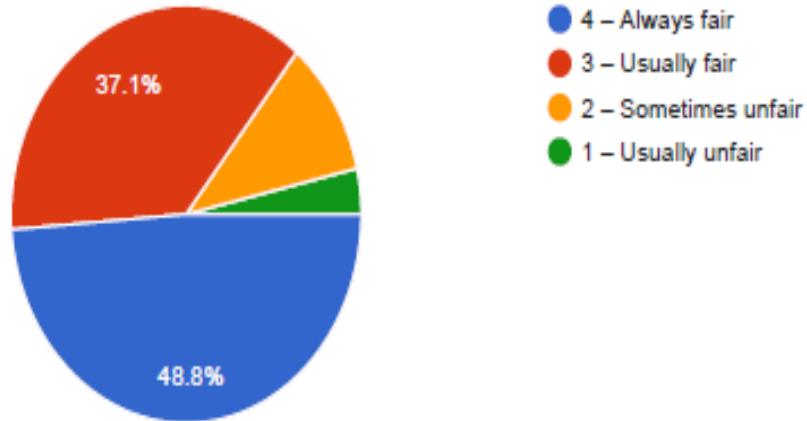
### 4. The teacher's approach to teaching can best be described as

340 responses



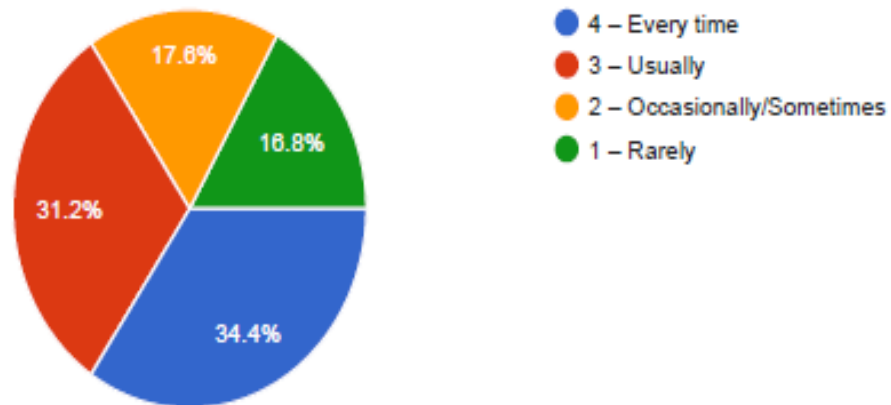
### 5. Fairness of the internal evaluation process by the teachers

340 responses



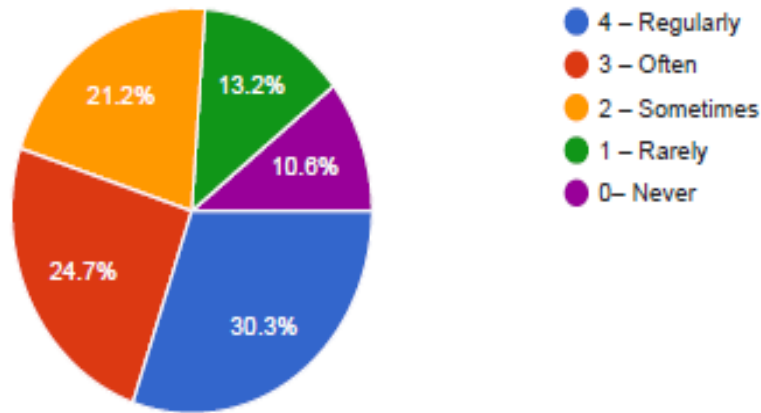
### 6. Was your performance in assignments discussed with you?

340 responses



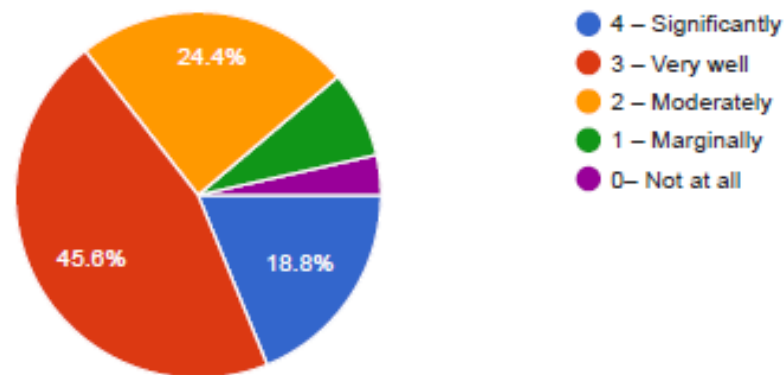
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

340 responses



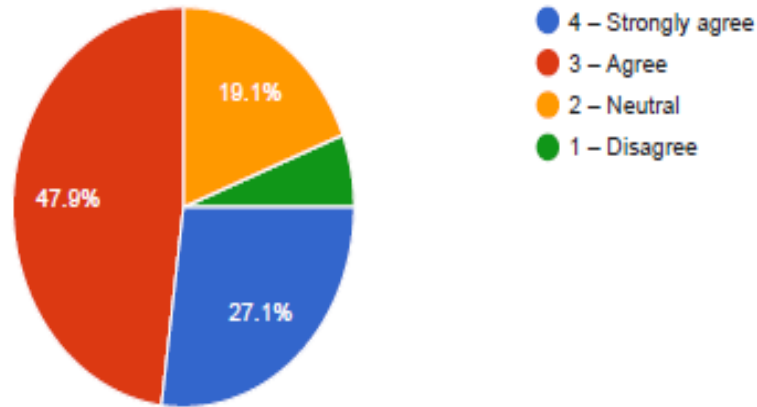
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

340 responses



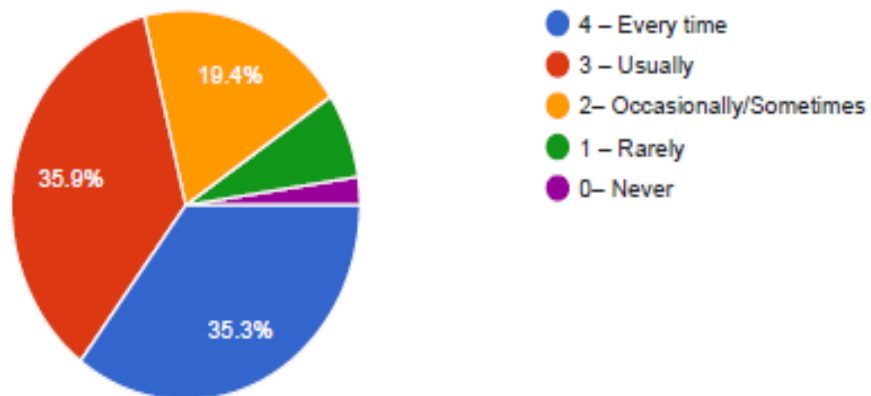
9. The institution provides multiple opportunities to learn and grow.

340 responses



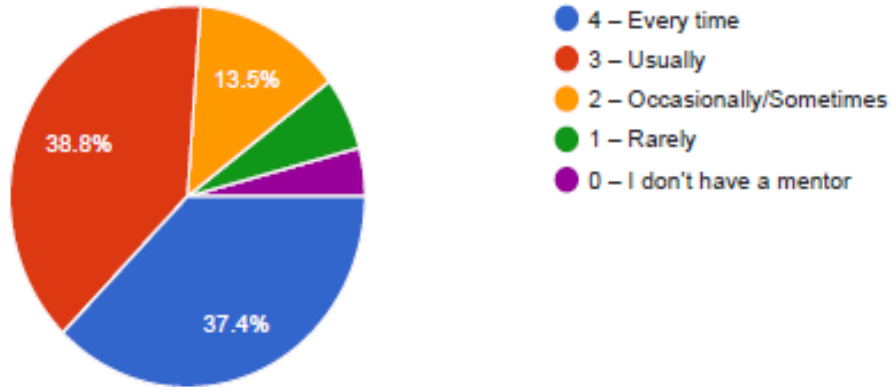
10. Teachers inform you about your expected competencies, course and programme outcomes

340 responses



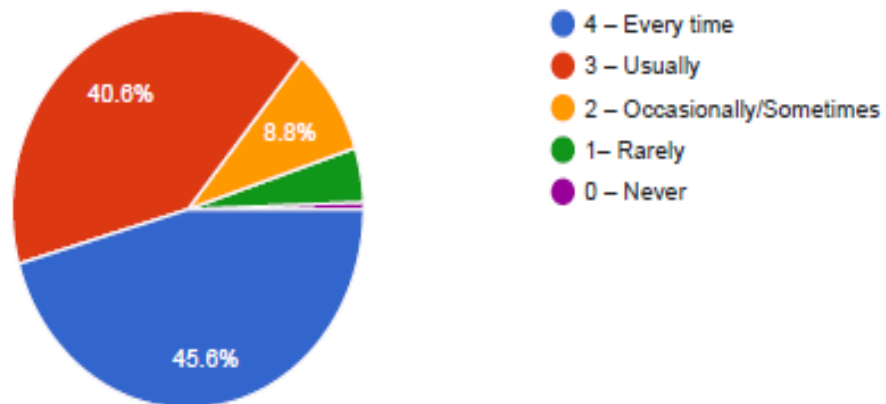
### 11. Your mentor does a necessary follow-up with an assigned task to you.

340 responses



### 12. The teachers illustrate the concepts through examples and applications.

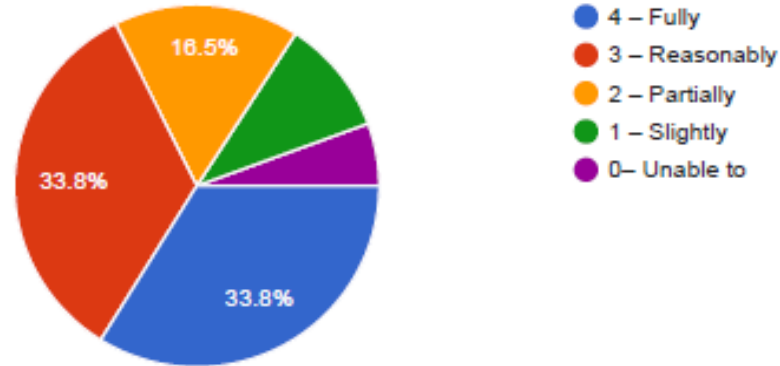
340 responses





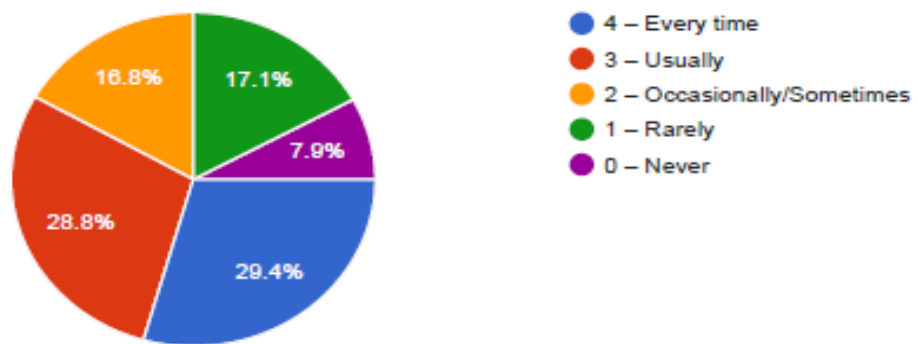
13. The teachers identify your strengths and encourage you with providing right level of challenges.

340 responses



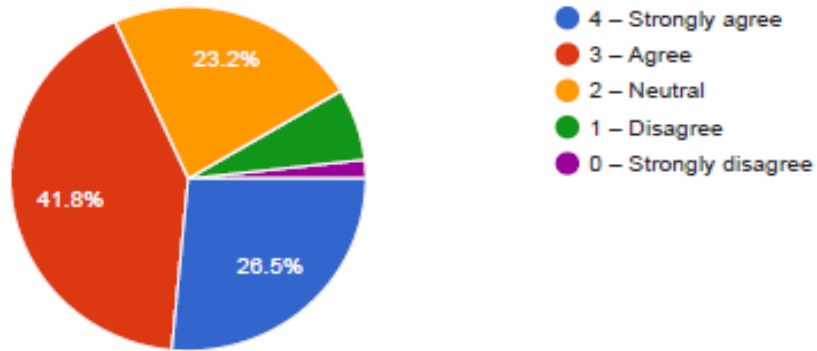
14. Teachers are able to identify your weaknesses and help you to overcome them.

340 responses



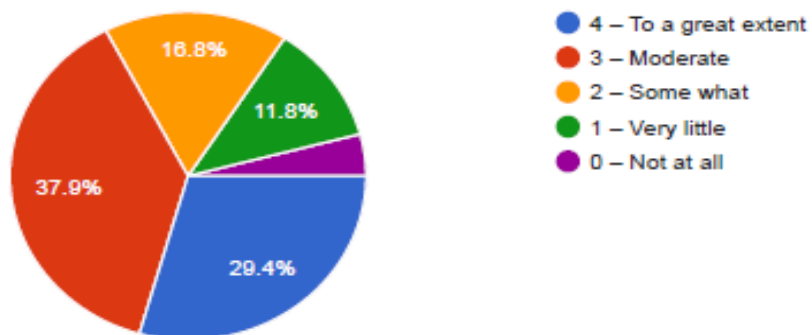
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

340 responses



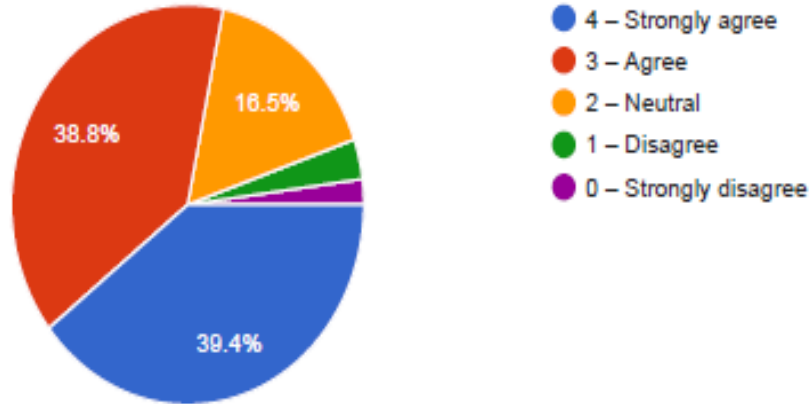
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

340 responses



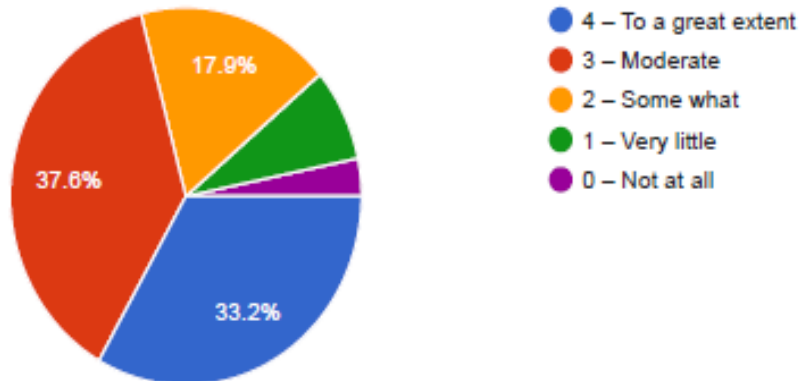
17. Teachers encourage you to participate in extracurricular activities.

340 responses



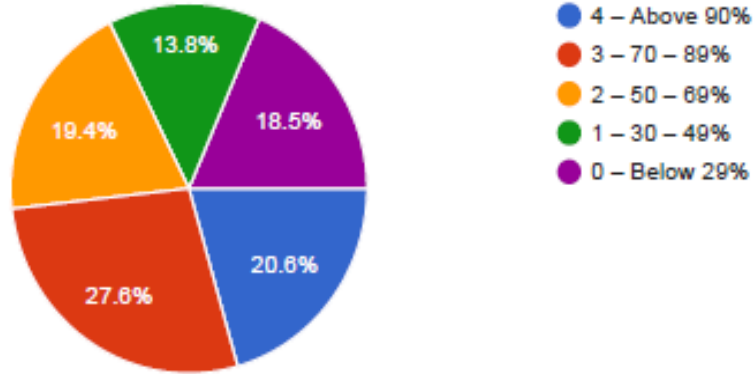
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

340 responses



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

340 responses



20. The overall quality of teaching-learning process in your institute is very good.

340 responses

